

The
POWER
of PestPac
SIMPLIFIED.

***Introducing
PestPac Select***

- Streamline Office Management
- Simplify Service Scheduling
- Generate More Revenue



The Power of PestPac Simplified

Built with simplified best-in-class pest control functionality in mind, PestPac Select harnesses the intelligence and power small, residential and light commercial pest control businesses need into one simplified interface. From generating sales to providing an exceptional customer experience, PestPac Select provides complete service management functionality, to manage, execute and analyze your business.

PestPac Select **BENEFITS**

- **Improve technician efficiency and provide high-quality service** through an easy-to-use mobile app that captures information in real-time.
- **Save time and eliminate manual, redundant office management tasks** with a simplified interface that makes order processing, scheduling and billing easy.
- **Easily create relevant reports and lists** that measure performance and guide new business development.
- **Improve customer experience;** seamlessly fill out custom and/or state forms, eliminating double entry and additional paperwork for the office staff.
- **Seamlessly process payments** for an enhanced customer experience through WorkWave Payments; a streamlined and secure, PCI Level 1 certified payment solution seamlessly integrated into our PestPac Select, providing one point of contact, one rate for all payment transactions, and one payout for each business day.



HOW IT WORKS FOR YOU

ACCOUNT MANAGEMENT

Customer Information in One Place

One unified system of record to manage all customer information, service history, and account information in one place.

- Accounts and contract management for both one-time or recurring orders.
- Seamlessly create a new agreement, schedule a job and automatically create an account.
- Offer flexible billing options based on flat rate services, actual or estimated hours on the job, or by unit of measure.
- View and generate lists for marketing, leads, opportunities and follow-ups.

SCHEDULE & OPTIMIZE

Flexible Service and Scheduling Options

Build service packages, schedule, optimize and view appointment details in seconds.

- Flexible scheduling and service packages.
- View detailed schedule, resources and work orders easily on one screen.
- Convenient drag and drop capability to manage changes.
- Intelligent route optimization calculates most efficient travel routes and techs.

FIELD PRODUCTIVITY

Mobile Technology to Drive Productivity

Technicians are easily able to visualize, manage and report on customer and inspection findings - all from a smartphone or other mobile device.

- Instant access to all customer data, schedules, and changes.
- Record service details, materials used and fill out state inspections forms.
- Accept customer payment, record signatures and print or send service reports
- Tech ETA text / email updates.



HOW IT WORKS FOR YOU

PAYMENTS

One Integrated and Simplified Payment Solution

A streamlined and secure PCI Level 1 certified payment solution seamlessly integrated into WorkWave PestPac.

- A convenient and secure customer portal where clients can pay their bills online.
- Insert a payment link in any communication (ie: email, SMS).
- Set up billing and flexible payment methods (credit card, eCheck, auto-bill).
- Securely accept and process all card payment types.

CUSTOMER EXPERIENCE

Tools to Provide an Exceptional Customer Experience

Word of mouth and customer referrals are the top sources for business growth. Listen to your customers, make interactions and communication simple to ensure exceptional service.

- Paperless payment options.
- Flexible scheduling windows.
- Online booking tools.
- Customer satisfaction surveys.

REPORTING & ANALYTICS

Built-in Reporting Tools to Build Your Business

In-depth reporting tools and dashboard

- Billing reports that provide summary and detail status of accounts receivable, customer ledger, revenue, invoice and payment details for proper accounting.
- Advanced reporting and configurable list building that enables performance measures and new business development.
- Dashboard with at-a-glance view of the schedule, status, and accounts receivable activity.
- Real-time GPS tracking to ensure vehicles and technicians are on-task at expected locations.

SOLUTIONS PARTNERS

QUICKBOOKS:

When using Quickbooks, PestPac Select provides a seamless upload of invoice and payment information with line item detail; eliminating the need for double entry and reducing time-consuming month-end closing activities.

NATURALFORMS:

Customize forms to your company's needs, and then use the integration to easily access the forms within PestPac Select.



FEATURES

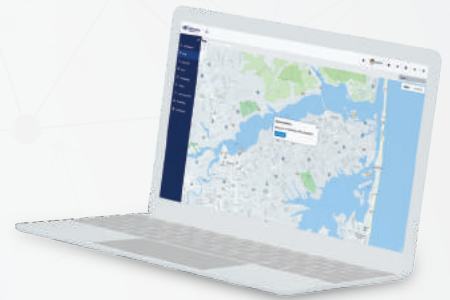
DASHBOARD

At a glance dashboard views including scheduling, job status and accounts receivable activity.



MAP

Overhead view of the area based on browser location. Pins on the map represent service locations, flags represent leads and opportunities and arrows represent GPS devices. Addresses can be entered into the search bar and map filters can be changed.



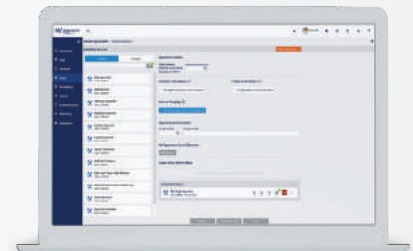
ACCOUNTS

List of all accounts that can be filtered, customized and sorted. Option to create a new customer account without creating an agreement.



SALES

Create a new agreement, schedule a job, view a list of leads or opportunities.



SCHEDULING

View the upcoming schedule, employee resources and work order cards with assignment details. Drag and drop service orders from within the calendar.



FEATURES

CALENDAR

Easily see all appointments and corresponding services at a glance with detailed work order cards. Schedule services and make adjustments, using drag and drop, right within the calendar.



ROUTE OPTIMIZATION

Automatically rearrange individual employees or team routes to be more efficient. Evaluate service location distances, employee locations, work order commitments and service hour restrictions to route more effectively.



COMMUNICATIONS

Reach out to your customer base on a one-off or scheduled basis via email or text. Define a customized list of recipients, a customized message template and a schedule to deliver messages.



MOBILE

Technicians are easily able to visualize, manage and report on customer and inspection findings right from a smartphone or other mobile device.



FORMS

Easily access the library of most frequently requested state forms. Use smart content with rules and intelligence that can be applied for customized and easy reporting.



FEATURES

MATERIALS

Ease the recording of material usage, with prepopulated material tables that include product label information, default application details, application methods, equipment and usage rates.



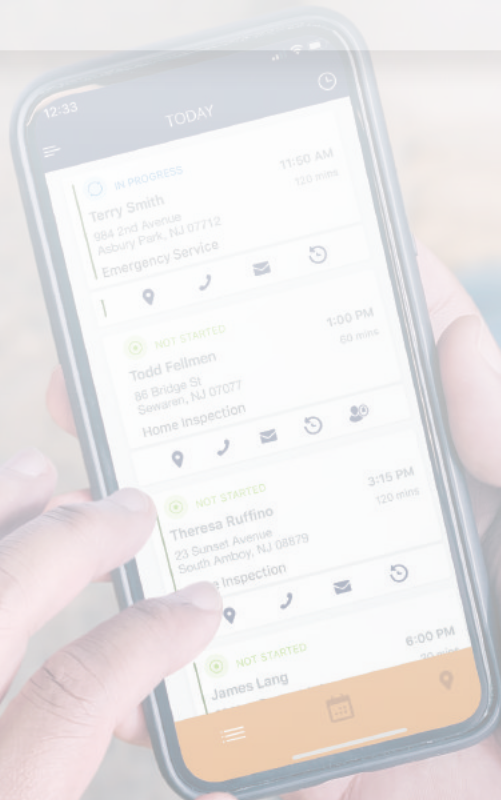
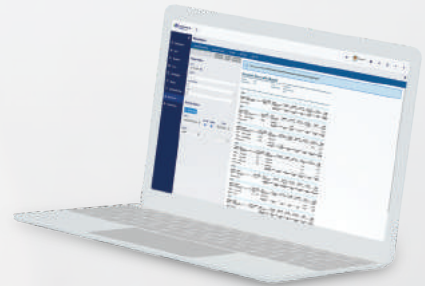
BILLING

Reconcile and close work orders, print/email invoices, receive and accept payments, process account credits, and print/email statements.





REPORTS

View and generate lists, run Billing Reports (such as the A/R), run Scheduling Reports (such as Route Sheets), run GPS Reports (such as GPS history), and check the Activity Report (internal actions).



Two Solutions to **CHOOSE FROM!**

Not all businesses are in the same phase in their business lifecycle, that is why WorkWave Select offers two different packages to choose from. Regardless of which you choose, both provide a robust, flexible, scalable solution that adapts to the way you run and grow your business.

STANDARD	PROFESSIONAL
 <ul style="list-style-type: none">• Account & Contact Management• Credit Card Processing• Dashboard and Reports• Target Pests, Material Application, Safety Data Sheets and Labels• Mobile Applications - Schedules, Work Order Details and Forms• Collect & Process Payments	 <ul style="list-style-type: none">• All of Standard Core Functionality• Business Unit Management• Report Writer• Route Op• Online Booking• Customer Communication by Email & Text / Appointment Confirmations

TO LEARN MORE

About our WorkWave PestPac Select packages visit www.posdata.com or call 800-852-3282

