

Electronic Transaction Products and Service

The single source for all your electronic product and service needs

Major-manufacturer equipment solutions

When you need to add or refresh your payment transaction equipment, give POSDATA a call. We understand your needs and also provide maintenance and repair service for your equipment.

POSDATA distributes payment transaction equipment from most major manufacturers including Hypercom, Ingenico, VeriFone and Exadigm.

And with fully certified key injection facilities, POSDATA can deliver your products fully configured and ready to go.

Service that goes beyond break-fix

Simple break-fix companies may be able to repair a piece of data collection or point of sale equipment. But they can't solve your total service needs like POSDATA can.

We offer proactive managed services designed to extend the life of your technology, and to help you manage your equipment assets.

Multi-vendor expertise

Other service organizations may be certified in one or two vendor products. But our technicians are factory-certified by manufacturers of most major data collection and point of sale equipment.

With more than 30 years as a service provider, manufacturers and customers alike trust POSDATA's service expertise. And because we perform more than 7,500 depot repairs and 6,000 advance exchanges per month, our skills don't go stale.



Quality tailored programs

No matter what your service needs and goals, POSDATA has a program to meet them. We can do it all for you – pre-configuration, key injection, deployment, installation, inventory pool management and maintenance – or customize a plan that fits your organization and budget.

Depot Service

We offer several different program options depending on your turn-around time requirements and budget. With three strategically located facilities, equipment repair is never far away and shipping options are flexible. POSDATA can service units post-warranty, as well as providing warranty administration for units still under the manufacturer's warranty. From straight depot service through hybrid depot/on-site programs, we can provide a program that fits your business needs.



www.hypercom.com



POSDATA's corporate headquarters is located near Seattle, Washington. Other service facilities are located in Louisville, Kentucky and Santa Fe Springs, California (near Los Angeles).

Staging and configuration

From one location or hundreds, we can bring all your locations up to speed on time and on budget. We specialize in custom system setups, including multi-vendor integration, custom configuration, software loading and hard disk duplication.

Managed refresh

To stay on top of technology, your equipment may need upgrading to new encryption keys or software. POSDATA can manage your equipment refresh project on time and right the first time.

POSDATA does it all for you

From depot service and pool/asset management through onsite services and product distribution, POSDATA does it all. We have the expertise you need to keep your diverse equipment in the field and working for you. We offer the security of 30+ years of experience, the flexibility of comprehensive support programs, partnerships with leading manufacturers and the assurance of our continually updated skills. POSDATA is the right choice for all your equipment purchase and service needs.

"POSDATA was chosen to provide much of our equipment repair services due to the great quality, service and location that POSDATA offers to Heartland Payment Systems"

Jeff Windell
Director Hardware Support
Heartland Payment Systems

"[We chose POSDATA] to provide our hardware support services because they provide the most value for the price. The transition was seamless and their service exceeded our expectations."

Anne Reinbach
Senior Project Manager
Verizon Business

Advance Exchange

If you require quick replacement of equipment, try our Advance Exchange service. With one call or web click, we send your replacement out immediately. Upon receipt, simply place the defective unit in the same shipping container for return and repair. We repair the item before placing it in your inventory pool. It is pre-configured and tested so it is ready for the next time you need it. POSDATA offers same-day shipping, easy return shipping of units, and serial number tracking for reporting.

Pool/Asset Management

Downtime can compromise your ability to do business. With Pool/Asset Management, we make sure you have everything you need, where you need it and when you need it.

Key injection

You can be confident that your equipment will be key injected correctly and with total security. Our state-of-the-art, Interlink-certified key injection facility maintains complete integrity throughout the entire process, and tracks each unit by serial number. Your units will arrive at your facilities fully configured and ready to go.

About POSDATA

POSDATA is a national service provider offering depot and on-site equipment maintenance and repair.

In addition, POSDATA is a national value-added distributor and integrator of bar code labeling and RFID printing systems, electronic transaction terminals, portable and radio frequency (RF) data collection and tracking solutions.

Contact POSDATA

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